

This file is an English translation of the letter we have sent to you. The letter also has an English translation printed on the back. Please be advised that the two translations differ in part, but the details of our request are the same.

* This letter is being sent to customers who have an account with us as of YYYY, MM, DD. If you have already closed your account, you do not need to respond to this letter.

YYYY, MM, DD
Japan Post Bank, Co., Ltd.

Request for Presentation of Valid Residence Card

* This notification letter is available in a number of languages from our website (please see the URL below).

Thank you for using Japan Post Bank and Japan Post.

In recent years, measures against money laundering and the financing of terrorism have become increasingly important to the international community. Therefore, Japanese financial institutions are working to maintain a sound financial system by implementing various measures in cooperation with relevant ministries and agencies. As part of these efforts, we regularly and continuously check the period of stay (date of expiration) of your Residence Card for both new and existing customers.

We would like to ask you to make a response regarding your following account in the way specified below. Your cooperation and understanding are greatly appreciated.

Your account number (Ordinary (savings) account or transfer account)	*****_****○○○○ (Only the last four digits are indicated)
Deadline for response	YYYY, MM, DD

We would like our customers to continue to entrust their valuable assets to us and to conduct transactions with us in a safe, secure manner. This is an important step to ensure this objective, and we appreciate your understanding and cooperation.

Please note: if you fail to respond by the deadline, in accordance with the bank's rules,* we may be obliged to temporarily suspend some of the services for the account until we receive your response.

* Article 13-2, Paragraph 3, of Ordinary Deposit Regulations; Article 28-2, Paragraph 3, of Transfer Savings Account Regulations, etc.

Sincerely yours,

How to respond

Please use your computer or smartphone to access the "Request for Presentation of Customer Information" page* at the bottom part of our website. Follow the link on the page to access "Japan Post Bank Customer Information Declaration Website" and upload an image of your valid Residence Card.

Your login ID and password are as follows. (If you scan the 2-D code on the right, you can log in directly without entering your ID and password.)

[ID] *****

[Password] *****

*(URL) https://www.jp-bank.japanpost.jp/honnin/hn_zct.html

(Some information is encrypted for security reasons.)

* If you do not have a computer or smartphone or if it is not possible to respond from a computer or smartphone for other reasons, please contact us at the contact details below.

Contact Us	Customer Information Management Center, Japan Post Bank, Co., Ltd. Phone number: 0120 340 004 [Opening hours] Weekdays: 9:00–19:00 Weekends and public holidays: 9:00–17:00 (excluding December 31–January 3)
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