

JAPAN POST BANK's Priority Issues (Materiality)

JAPAN POST BANK identified issues (materiality) to be prioritized in order to realize the medium-term management plan. The following in particular are issues that the Bank must address in the process of providing value to stakeholders, including customers, regional communities, the environment, and employees, as a "bank of choice" that continues to grow with society. Going back to the basics of business and identifying materiality, we have recognized the importance of growing in harmony with society, and all employees will strive to achieve this goal.

The Process of Identifying Materiality

STEP 1

Identifying Social Issues to Consider

- Analyzing International Circumstances
(Various International Frameworks/Standards such as SDGs, External Assessments)
- Analyzing Conditions in Japan
(Government Agencies/Financial Sector)
- Supporting International Initiatives
(SDGs, TCFD, CDP, UN Global Compact, GRI)



STEP 2

Narrowing Down Social Issues to be Addressed

- Relevance of JAPAN POST BANK Business Activities
JAPAN POST BANK excludes social issues that have little relevance to the Bank's business activities based on its management philosophy, policies, services, and business content.
- Dialogue with Stakeholders
Confirm whether the selection is based on demands on the Bank from society mainly through evaluations by external research agencies and the opinions of outside experts.



Dialogue with stakeholders



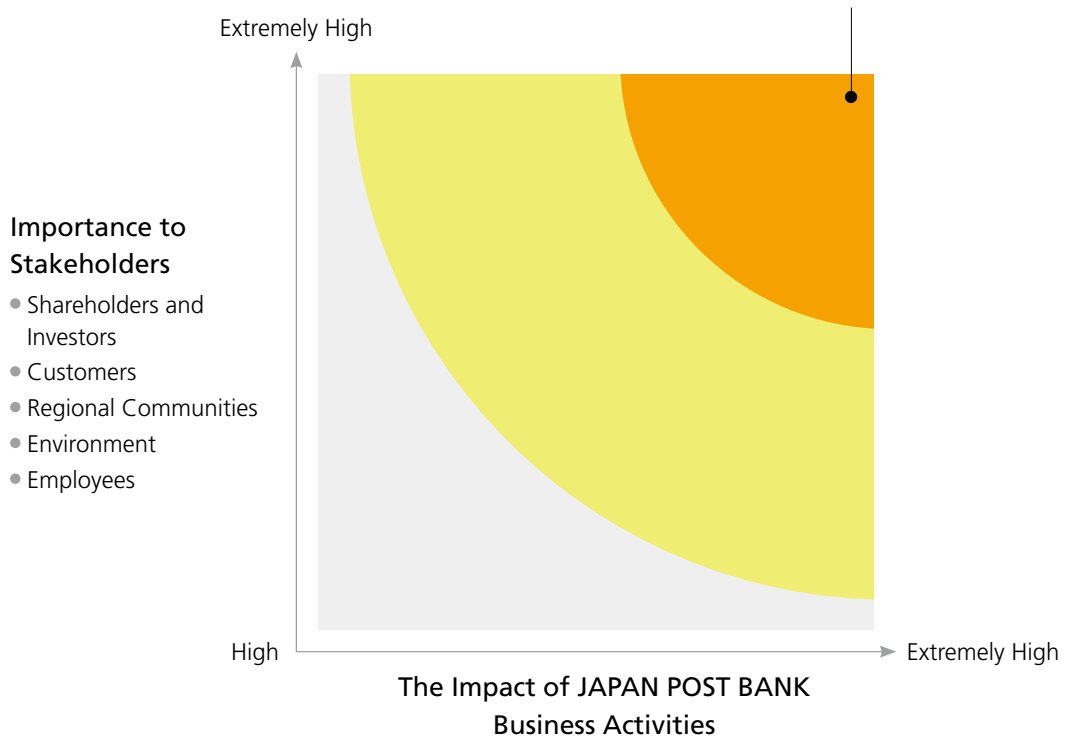
Internal meetings

STEP 3

Selecting Priority Issues (Materiality)

The Corporate Planning Department has taken the lead in creating a materiality map by identifying two core issues: "importance to stakeholders" and "relevance to JAPAN POST BANK businesses."

Priority issues (materiality) to be addressed in order to realize a sustainable society and create new value



STEP 4

Identifying Materiality

Materiality is identified after reviewing its appropriateness at Executive Committee and Board of Directors meetings. The Bank will take actions that link materiality to management strategies and specific initiatives, regularly reporting progress to the Executive Committee and the Board of Directors. Materiality issues will be periodically revised to reflect changes in the social environment.

