

## ATM Search App Terms of Use

The ATM Search App Terms of Use (the "Terms") provide the terms and conditions between Users and the Bank for use of the ATM search app (the "App") provided by Japan Post Bank (the "Bank").

Users of the App (the "Users") are requested to read the Terms without fail before starting to use the App since the Terms will be deemed accepted by the Users once the App is installed on the User's personal electronic device. If the Terms are translated into any language other than Japanese, and there is a discrepancy in interpretation between the Japanese version and the translated version, then the Japanese version shall prevail.

The App may be used only in the type of devices designated by the Bank. For information about device types and OS whose operation has been confirmed, please refer to the Bank's website.

To prevent accidents, Users are requested to stop in a safe place when using the App.

### Article 1 (Services)

Services available through the App (the "Services") shall be the following listed services. For details about specific Services, please refer to the Bank's website.

- (1) ATM search and guidance displays
- (2) Search and displays of ATM operation information
- (3) Other services separately designated by the Bank

### Article 2 (Use of the Services)

1. When installation of the App is completed, an agreement based on the Terms shall be formed between Users and the Bank, and the Users may start to use the App thereafter.
2. Users may use the Services in a manner designated by the Bank, subject to the provisions of the Terms.
3. The App may only be used for personal use by Users, and shall not be used for any purpose other than personal use, such as sales, distribution or business development.
4. Users may use the App only in its original condition when provided by the Bank, and shall not reproduce, modify, change, alter or adapt the App.
5. Users shall be responsible for preparing and maintaining, at their own expense, a communication device, software, other equipment, telecommunication lines and other telecommunication environment required to receive the Services.

### Article 3 (Additions, Changes, Suspension and Termination of Services)

1. Users agree that the Bank may, at its own discretion, add, change, suspend or terminate any Service content, including additions, deletions or modifications of functions of the Services, without giving any prior notice to the Users.
2. The Bank shall not be liable for any damage caused to Users due to measures taken by the Bank pursuant to this Article.

### Article 4 (Collection, Analysis and Handling of User Information)

1. Users agree that the Bank may collect, store and use device information, location information, and other information about Users for the purpose of providing the Services, with protective measures designated by the Bank being taken.
2. The Bank may collect Users' device information, the App startup log, and the browser viewing log to understand the conditions of use of the Services.
3. Users agree that the Bank may, at its own discretion, use device information, location information, and other information and data concerning the Users supplied by the Users to the Bank for the purpose of providing and operating the Services and for improvement and enhancement of the Services content, and may disclose or provide such information to a third party in the form of personally-unidentifiable statistical information.

#### Article 5 (Disclaimer of Warranty and Exemption from Liability)

1. The Bank makes no warranty as to the suitability for Users' particular purpose, or expected functionality, marketability, accuracy, usefulness or integrity of information obtained from the Services or other external services, any other information the Users can obtain in connection with the Services, or with respect to use of the Services freedom from defects (including, but not limited to, defects related to security, errors, bugs and infringement; the same shall apply hereinafter), or as to the compliance of use of the Services with laws and regulations and internal rules of industrial groups applicable to the Users.
2. The Bank does not warrant that the App is compatible with all mobile devices. Even if the App is compatible with Users' mobile device when the Users start to use the Services, the Users acknowledge that malfunctions may occur in the activity of the Services due to any upgrade, etc. of the OS of such mobile device. The Bank does not warrant that correction of the program provided by the Bank in the case of such malfunction will resolve the malfunction.
3. Users agree in advance that use of all or part of the App or the Services may be restricted due to modification of the Terms of Use of the application store designated by the Bank.
4. The Bank shall not be liable for compensation for any damages caused in connection with or arising out of the Services, regardless of the cause of the damage including, but not limited to, suspension, termination, cessation, unavailability or modification of provision of the Services, deletion or loss of information transmitted by Users through the Services, faults or damage of equipment, or any action taken by the Users based on their own judgment relying on information supplied by the Bank, except where the damage is attributable to the fault of the Bank (not including the case where the Services are not available due to any cause designated in this Article, which the Users shall be deemed to agree to in advance). Even if the Bank is liable for compensation for damages under the provision above, the scope of compensation shall be limited to direct and normal damages, except in the event of the Bank's willful misconduct or gross negligence.

#### Article 6 (Modification of the Terms and Individual Provisions)

1. The Bank may modify or add to the content of the Terms for the Bank's convenience.
2. In the event of modification of the Terms under Article 6(1), the Bank shall announce the

date and content of modification in a manner designated by the Bank, including announcements on the Bank's website. Users shall be deemed to accept such modification of the Terms if they use the Services after the date of the modification following the announcement of the content modification above.

Article 7 (Governing law)

The Terms shall be governed by the Japanese law.

Article 8 (Court of competent jurisdiction)

The Tokyo District Court shall be the exclusive court of jurisdiction in the first instance for any disputes arising out of or in connection with the Terms, irrespective of the value of the matter in dispute.