

## **Certain residence cards cannot be used with the Yucho Bankbook App or Yucho Authentication App (Note: All residence cards are now supported on the Yucho Tetsuzuki App)**

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Certain residence cards cannot currently be used as personal identification documents for procedures on the Yucho Bankbook App and Yucho Authentication App. We apologize for any inconvenience and appreciate your understanding.

We will issue a notice as these cards become usable with our apps.

### **1. Yucho Tetsuzuki App**

Support for specified residence cards was added to our apps on October 1, 2026.

Currently, all residence cards (including specified residence cards) can be used as personal identification documents.

### **2. Yucho Bankbook App and Yucho Authentication App**

Because residence cards (including specified residence cards) issued on or after June 14, 2026, cannot yet be used as personal identification (eKYC) documents on the Yucho Bankbook App and Yucho Authentication App, restrictions apply to some services.

Please check the following page for details.

▶[ゆうちょ通帳アプリとゆうちょ認証アプリの書類による本人確認\(eKYC\)をスキップした場合、どのような制限がかかりますか。](#)

Please note that Individual Number Cards (My Number Cards) and driver's licenses can also be used as personal identification (eKYC) documents.

Please check the following pages for details on each app.

▶[Yucho Bankbook App](#)

▶[Yucho Authentication App](#)