

[Important] Regarding Identity Verification Procedures with Certain Residence Cards

Residence cards (including specified residence cards) issued on or after June 14, 2026, will not be available for identity verification by documents (eKYC) on the Yucho Bankbook App and the Yucho Authentication App for the time being. This means that you will not be able to complete the registration for "Yucho International Remittance" using these residence cards.

My Number Cards and driver's licenses can also be used for identity verification by documents (eKYC).

If you do not have a driver's license, we kindly ask you to consider obtaining a My Number Card as an alternative.

Please note that in order to use "Yucho International Remittance", you need to register your My Number with your Japan Post Bank account in advance at a Japan Post Bank or post office savings counter.

We will notify you once these residence cards become available with our apps.

We apologize for any inconvenience and appreciate your understanding.