

- ① You cannot apply for Japan Post Bank Debit in any of the following cases.
 1. If you are a “non-resident” under the Income Tax Act or the Foreign Exchange and Foreign Trade Act.
 2. If the period of stay notified to Japan Post Bank expires within one year from the date of application for Japan Post Bank Debit.
 - ※ If the period of stay notified to Japan Post Bank is not the most up-to-date, please access the link below to update your residence information.
[“Japan Post Bank Customer Information Declaration Website”](#)
(It takes some time to update your residence information, so please wait about 1-2 weeks before applying for Japan Post Bank Debit.)
 3. If you already have a JP BANK CARD (Credit card with cash card function)
 4. If you already have a Japan Post Bank Debit.
 5. If you are under 15 years old or junior high school student.
 6. If your account is one of the following accounts.
 - Corporate account ▪ Business account
 - Transfer account ▪ Ordinary Savings account
 - Integrated account without cash service
 7. If your membership has been revoked in the past based on the “Japan Post Bank Debit Membership Regulations” .
- ② If you are using an IC cash card with Suica or Edy functions, You will not be able to use Suica or Edy functions after applying Japan Post Bank Debit.

- ③ It takes about two weeks from application to issuance.
- ④ Telephone authentication is performed for the phone number registered in the Japan Post Bank general account.
- ⑤ If you read the QR code on the flyer, you may not be able to apply until the end. In that case, please apply from the Japan Post Bank website.
- ⑥ If you switch from an IC cash card to a Japan Post Bank debit, your IC cash card will become unusable at the earliest of the following times.
 - (1) When using Japan Post Debit at an ATM for the first time.
 - (2) When a certain period of time has passed since the Japan Post Bank Debit was issued
- ⑦ If you recently changed your name on a IC cash card, After receiving the IC cash card with your new name printed on it, apply for Japan Post Bank Debit.
- ⑧ Due to system maintenance, you will not be able to apply for Japan Post Bank Debit during the following hours.
Second Saturday of odd-numbered months from 9:00 p.m. to 7:00 a.m. the next day.
- ⑨ You cannot apply for Japan Post Debit if you have lost your cash card.