英語版 : 口座開設を申し込まれる外国人のお客さまへ

To foreign nationals applying to open an account

■ When opening an account, we ask that you present your residence card.

Please present your residence card in order for us to verify your nationality, status of residence and period of stay, etc.

※ Presentation of your residence card is not required if you are a diplomat, etc., and you have not been issued with one.

■ If the expiration date of your period of stay falls within three months of the date of your application to open an account, please apply after you have completed the procedure for renewal of your period of stay.

If the expiration date of your period of stay falls within three months of the date of your application to open an account, you will not be able to open an account.

If you intend to continue residing in Japan, after you have completed the procedure for renewal of your period of stay, please bring your new residence card with the renewed period of stay and apply to open an account.

* If your period of stay, determined at the time of your entry into Japan, is three months or less and you have not been issued with a residence card, you will not be able to open a Japan Post Bank / Post Office account.

* If you are in the process of renewing your status of residence / period of stay, please bring your new residence card after renewal.

■ We ask that you present your student ID card / employee ID card, etc.

If your status of residence is “Student” or “Technical Intern Training”, please present your student ID card or employee ID card, etc., together with your residence card in order for us to verify your enrollment or work status.

* We may contact your educational institution or workplace to verify your enrollment or employment status.

■ It may take some time to open your account.

When a foreign national applies to open an account, it takes time to verify various matters in accordance with relevant laws and regulations, etc., so it may not be possible for your account to be opened on the day you apply, and we may have to send your passbook to your home address, by post, at a later date. In addition, please note that, in certain cases, the opening of your account may be refused.

■ Other matters to be noted

- If you have renewed your residence card or changed your address, please bring your renewed card to a service counter and notify us of the changes immediately. If you fail to notify us, your transactions may be temporarily restricted.
- We will make copies of the supporting documents you submit.
- When you move out of Japan, such as when returning to your home country, please complete the account cancellation procedure.
- It is a crime to transfer or sell an account (passbook or cash card) for the purpose of use by a third party. Please do not attempt to do so under any circumstances.

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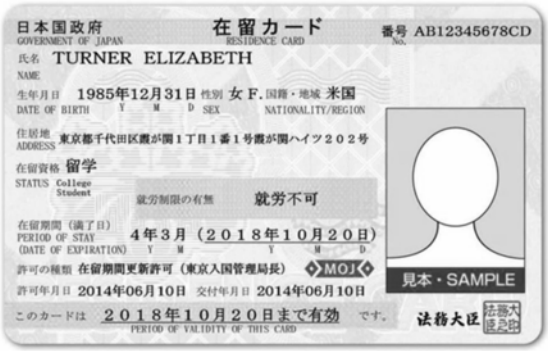

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Source: Immigration Bureau of Japan Website