

英語

Yucho Tetsuzuki App

Updating Your Residency Information



Time required

Approx. 15 to 20 minutes

Step 1

Getting Started

For first-time users, download the Yucho Tetsuzuki App to begin.



Scan the code below to download the app

ゆうちょ手続き

iOS

Android



Yucho Tetsuzuki App Search

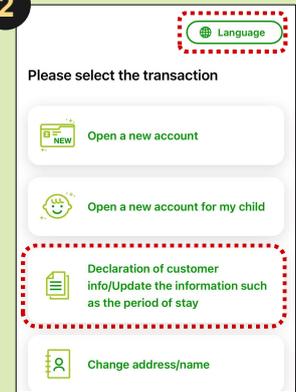
iOS is a trademark of Apple Inc.
Android is a trademark of Google LLC.

1



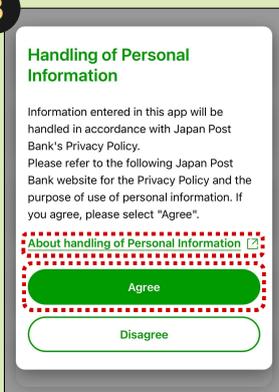
Review the Terms of Use and tap [同意する (Agree)].

2



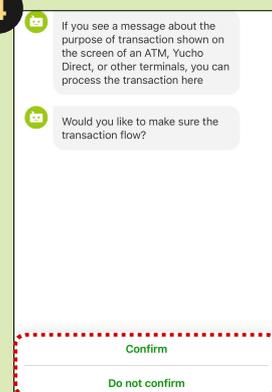
Tap [Language] to select the display language, and then select [Update the information such as the period of stay].
*Support is available in Japanese, English, Chinese, and Vietnamese.

3



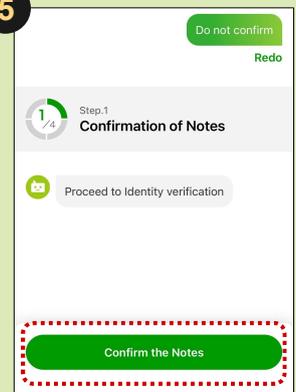
Review the Privacy Policy and tap [Agree].

4



To see an overview of the procedure, tap [Confirm].
To continue without reviewing the overview, tap [Do not confirm].

5



Tap [Confirm the Notes] to review the precautions.

See **Step 2** to continue

Step 2 Identity Verification

This step must be completed by the account holder.
This step requires scanning the residence card IC chip and facial photography.
(A smartphone with NFC and a camera is required.)

6

Please enter your account number

Even if there is a single digit between 5-digit number and 8-digit number (max), you do not need to enter that digit

About account number

000000 - 00000000

1 2 3

The [記号番号] (account number) is printed in your bankbook or on your cash card.

Enter your [記号番号] (account number).

7

Please select your nationality

Japanese nationality

Foreign nationality

Tap [Foreign nationality].

8

Information, such as your period of stay, needs to be updated. Do you have a residence card?

Have it

Not have it

Tap [Have it].

9

Proceed to Identity verification

Confirm the notes on the update of information, such as period of stay

Tap [Confirm the notes on the update of information, such as period of stay] to review the precautions.

10

Scan instructions

Steps

- 1 Prepare your Residence Card
- 2 Enter your identification information
- 3 Hold the card over your device

Important information

Disconnect power cables and audio devices from your device.
- Check that your device is charged, because low battery may interfere with the scan.
- The following information will be obtained to verify your identity.

① photo, Front card photo, Permission to Engage in Activity other than that Permitted under the Status of Residence Previously Granted, Permission to Engage in Activity other than that Permitted under the Status of Residence Previously Granted, Application for extension of period of stay, Information type, Card type

Next

Review the information on scanning the IC chip and tap [Next].

11

Enter Residence Card number

Please enter the number on the top-right to verify your Residence Card

Residence Card number (12 alphabetical characters)

WW 88888888 WW

Card number (12 Character numbers)

Your residence card number is the 12-digit number in the upper-right corner of your residence card.

Next

Enter your residence card number and tap [Next].

12

Ready to Scan

Hold your device over your card

Cancel

Scan the IC chip in your residence card using your smartphone.

* If you cannot scan the IC chip, try adjusting the scan position of your smartphone.

13

Residence Card: Back

Adjust the document position until the frame color turns blue.

Take an image of the back of your residence card, and check the results.
(Your device's camera will be turned on.)

14

Facial Verification

Face the Camera

Take an image of your face. (Your device's camera will be turned on.)

See **Step 3** to continue

Step 3

Residence Card Information Input

15

Please enter your residence card information

Please enter the date of birth listed on your residence card

1987		
1988		
1989		
1990	/	1 / 1
1991	2	2
1992	3	3

Enter your date of birth.

* The process cannot be completed if the information entered in (15) to (20) does not match the information obtained from scanning your residence card. **(See the information in the lower-right corner if the scanned residence card information is not correct.)**

16

Please select your nationality or region

If none of the options apply, please visit your nearest Japan Post Bank or post office savings counter to complete the transaction

Frequently selected country's name

Brazil
China
Indonesia

Select your nationality/region.

17

Select your status of residence

Technical internship 1 (i)
Technical intern training 1(ro)
Technical internship 2 (i)
Technical internship 2 (ro)
Study abroad

Select your status of residence.

18

Enter your period of stay

Indefinite >>

1 year and 0 months
1 year and 1 month
1 year and 2 months
1 year and 3 months
1 year and 4 months

Select your period of stay.

19

Please enter the expiration date of your period of stay

Indefinite >>

2022			3
2023	1		4
2024	2		5
2025	/	3 /	6
2026	4		7

Select the date of expiration of your period of stay.

20

Please enter the expiration date

2022			3
2023	1		4
2024	2		5
2025	/	3 /	6
2026	4		7

Select the period of validity of your residence card.

21

Please select the date of entry into Japan

2022			3
2023	1		4
2024	2		5
2025	/	3 /	6
2026	4		7

Select your date of entry into Japan.

If the scanned residence card information is not correct

The information entered does not match the information obtained by reading your residence card

Please confirm that there is no error in the information entered

There is no error

Redo

Unfortunately, we can't read your residence card information correctly, so we can't process it in this app

Please visit your nearest Japan Post Bank or post office savings counter to complete the transaction

The process cannot be completed using this app if the scanned residence card information does not match the information provided.

Please visit your local Japan Post Bank or Post Office Savings Counter to complete the procedure.

See **Step 4** to continue

Step 4 Required Information Input

22 Step.3 3/4 Enter required information

In accordance with the "Act on Prevention of Transfer of Criminal Proceeds", please declare your occupation and the purpose of your transaction

About Verification at the Time of Transaction ?

Next

Review the information on the screen and tap [Next].

23 We would like to ask you about your occupation and workplace (or school if you are a student)

Select your occupation

- Company employee / Organization employee
- Company officer / Organization officer
- Part-time worker / Temporary worker / Contract worker
- Sole proprietorship / self-employment

Select your occupation.
* Depending on your selection, (24) to (26) and (28) to (30) may not be displayed.

24 Please select your business/industry

Multiple selections allowed

- Agriculture / Fishing / Forestry / Ore industry
- Manufacturing
- Construction
- Information and communication industry

Select your business/industry.

25 Please select the business type

No answer >>

- Sales
- General office work
- General affairs/accounting
- Planning/Administration
- Manufacturing/Development

Select the nature of your business.

26 Please select your position at the workplace

No answer >>

- Representative
- Officers
- Managers
- General employees (including part-time job)

Select your position.

27 Please select your annual income

No answer >>

- Less than 1 million yen
- Over 1 million yen to 3 million yen
- Over 3 million yen to 5 million yen
- Over 5 million yen to 7 million yen
- Over 7 million yen to 9 million yen

Select your annual income.

28 Please enter the name of the company or school where you work or study

Please enter the name of the company, including the type of corporation (e.g., stock company), and the name of the school, including the type of school (e.g., university)
Example ○○ Company, ○○ University

No answer >>

Name

Enter the name of your company or school.

29 Please enter the address of your workplace or school

No answer >>

Search the address by zip code
(individual office number or building hierarchy number will not work)

Select from Prefecture

Enter your company or school address.

30 Please enter the phone number of your workplace or school

No answer >>

0000 - 0000 - 0000

Enter your company or school phone number.

31 Do you do transactions with any countries subject to economic sanctions, etc? Do you have any assets in any countries subject to economic sanctions, etc?

About countries subject to economic sanctions, etc ?

Yes

No

If you have any transactions with sanctioned countries, tap [Yes] and follow the on-screen guidance to enter the information. If not, tap [No].

32 Please select the main purpose for which you wish to use your account

- Savings / Asset Management
- Salary receipt
- Pension receipt
- Settlement of living expenses
- Business expenses

Select the primary use of your account.

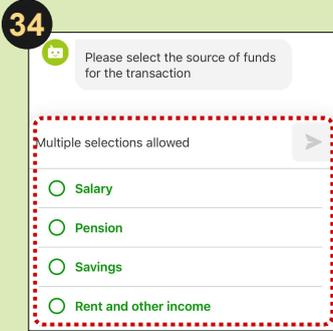
33 Please select if you have another purpose for using your account

No other purpose of use >>

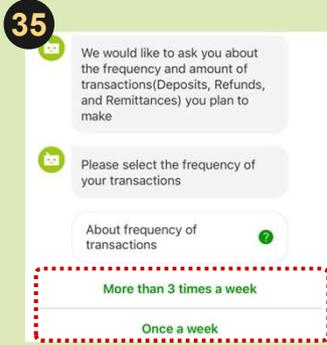
Multiple selections allowed

- Salary receipt
- Pension receipt
- Settlement of living expenses

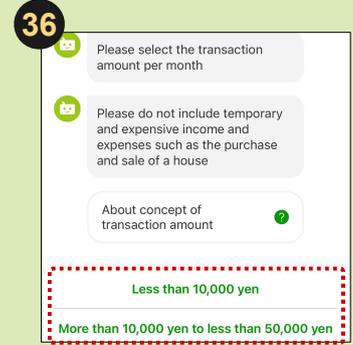
Select any other purposes for which your account is used. If there are no other purposes, tap [No other purpose of use].



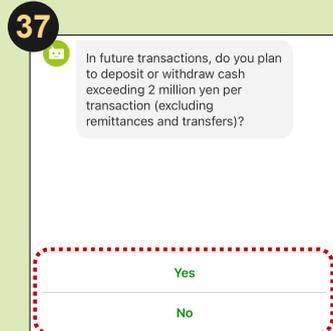
Select the source of the funds in your account.



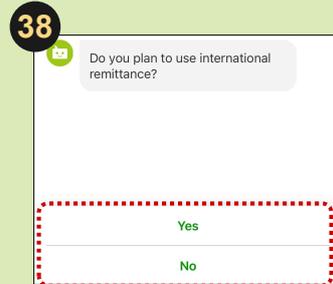
Select your frequency of account transactions.



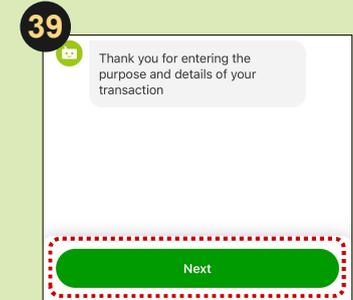
Select the amount of your monthly transactions.



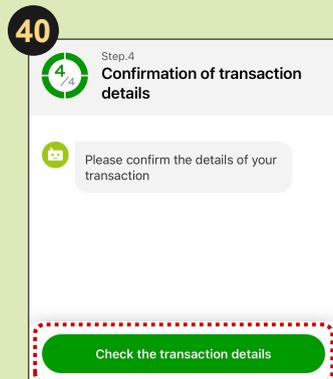
If you are planning to make a cash transaction exceeding 2 million yen (per transaction), tap [Yes] and follow the on-screen guidance to enter the information. If not, tap [No].



If you are planning on sending money overseas, tap [Yes] and follow the on-screen guidance to enter the information. If not, tap [No].



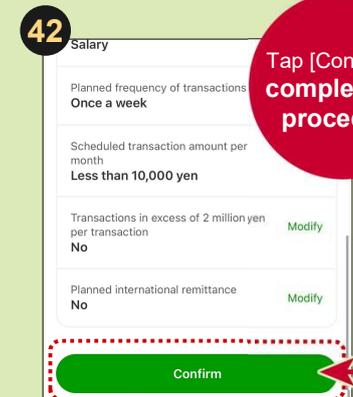
Tap [Next].



Tap [Check the transaction details].



Select the check box if you cannot be categorized as a person or family member of an important foreign government official, etc.



Tap [Confirm] to complete the procedure

Review the information displayed on the screen and tap [Confirm] to complete the process.

* The procedure is complete when the "Procedure Complete" screen is displayed. (You will not be notified by e-mail or other means when the procedure is complete.)

< This completes the procedure for updating your residency information. >

Inquiries

General inquiries about the Yucho Tetsuzuki App

Japan Post App Support Desk
0120-210-765 (toll-free)

- Support provided in Japanese only. If you cannot speak Japanese, be sure to call with someone who can.
- Visit the Japan Post Bank website to check business hours.

Inquiries about updating residency information

Japan Post Bank Co., Ltd. Customer Information Management Center
0120-340-004 (toll-free)

- Support is available in Japanese, English, Chinese, Vietnamese, and Korean.
- Visit the Japan Post Bank website to check business hours.

This leaflet includes information on the main procedures. Some procedures (screens) have been omitted.

Post offices are bank agents that handle the products and services of Japan Post Bank.
<https://www.jp-bank.japanpost.jp/>