Employee Initiatives for Realizing the Bank's Purpose

Head Office

I provide safe, secure services to our customers as part of an organization specialized in cybersecurity.

Honoka Yamaguchi Cybersecurity Department



Yokohama Branch

value every customer, regardless of age, gender



I am passionately engaged in realizing the E Business as a Head Office corporate business for creating futures for societies and local communities.

Naoya Takagi Regional Relations Management Department

> Ishikawa Administration Service Center

> > point of view.

Misa Shintani

Office

Administration Service



I will offer help desk support

voice from the other person's

with a smile and a cheerful

Matsuyama Branch Office

Thinking about what I would suggest if they were my parent or siblings, I carefully consider the needs and preferences of our customers when developing

Maki Tatsukawa Loan Service Department

recommendations.



Aiming to be "the most accessible and

We are pleased to present the contributions of our dedicated employees, who have worked tirelessly to make our bank "the most accessible and trustworthy bank in Japan" for customers, and "to contribute to the development of society and the region," which remains the Bank's purpose.

Nerima Branch

I build trusted relationships by always having more mental energy than our customers and by serving them with passion and energy.

Ren Negishi Financial Services Department Fukuoka East Branch

I take the initiative and seek to be closer to our customers.

Fukaya Branch

shoes and propose products

I stand in our customers'

Rino Takahashi Financial Services

Department

Miki Kajihara **Financial Services** Department



Sakai Branch

I propose the best plans for

our customers.

Yuichi Takimoto Loan Service Department



Tsuzuki Branch

I create added value that can only be provided in person.

Akiko Narita Financial Services Department Hiroshima Operation Support Center

I tenderly keep step with our customers.

Takafumi Ueda **Deposits Management** Office



Nagoya Operation Support Center

I take a positive approach to changes, such as the introduction of new systems and services, and deliver reliable services to our customers.

Kazuhisa Kimura Operations Planning Office

* Please note that affiliated branch and department names are current