

How to Use Yucho Pay

How to Pay in Stores



1 Sign in

Enter your authentication code.

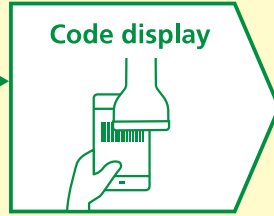


Touch ID/Face ID (iOS) and biometric authentication (Android) can also be used.

2 Select a payment method



At first "code display" will be shown.



The more you shop, the more Yucho Pay points you'll earn. The points you've accumulated can be used for Yucho Pay transactions at a rate of 1 yen per 1 point.



Code display

3 Tap the center of the screen



Tap here.



4 Enter your transaction authentication code



Touch ID/Face ID (iOS) and biometric authentication (Android) can also be used.

5 Check point usage

If you want to use points, check the "Use points" box.



You cannot set a specific number of points to use.

6 Display your code



Present the bar code!



7 Payment complete!



Code acquisition

3 Read the code



4 Check point usage

If you want to use points, check the "Use points" box.



You cannot set a specific number of points to use.

5 Confirm your payment

Confirm the amount and other information, then slide.



6 Enter your transaction authentication code

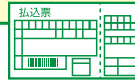


Touch ID/Face ID (iOS) and biometric authentication (Android) can also be used.

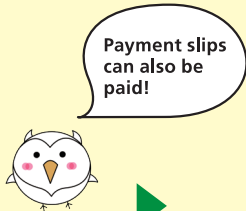
7 Payment complete!



How to Pay with Payment Slips



1 Select "read code"



At first "code display" will be shown.

2 Read the code



3 Check point usage

If you want to use points, check the "Use points" box.



You cannot set a specific number of points to use.

4 Confirm your payment



Confirm the amount and other information, then slide.



5 Enter your transaction authentication code



Touch ID/Face ID (iOS) and biometric authentication (Android) can also be used.

6 Payment complete!



Use it to pay anywhere!

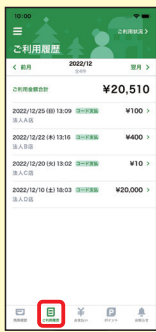


How to view your transaction and Points History



Transaction history

Displays a list format monthly. You can confirm your used points and other information.



You can check how much you've used.



Point history

Displays a list of points for each month. You can confirm how many points you have earned and used.



The expiration date can be checked here!



●After you have finished the initial setup, we recommend registering your data for biometric authentication. ●If you have changed your phone number and have not registered the new number to your bank account, the registered phone number can be changed at the closest post office account window, Japan Post Bank, or Japan Post ATM. ●If your device requests permissions for push notifications or camera access during app operations, please approve them. ●This document only shows the main parts of the registration process. Apart from that, please carry out operations and data entry according to the instructions on your screen. ●The screens shown in this document are for reference only. Actual screens are subject to change due to app updates and other factors. ●Data transmission expenses related to app downloads, updates, usage, and other operations are borne by the user. ●After setting up or changing your bank account, please wait 24 hours until payment is available.

For more details, visit the post offices savings information desk or a branch of the Japan Post Bank.

Note: Post offices are proxy facilities handling the products and services of the Japan Post Bank.

Inquiries Related to Yucho Pay

Yucho Pay Support Desk **0120-387-186** [Toll free line.]
 [Service Hours] Weekdays: 9:00 a.m. - 9:00 p.m., weekends and holidays: 9:00 a.m. - 5:00 p.m. (December 31 - January 3: 9:00 a.m. - 5:00 p.m.)

Note: This line is also free to call from a cell phone. Note: May not be accessible with some devices such as IP phones.

For information about Japan Post Bank products and services, please visit the Japan Post Bank website.

<https://www.jp-bank.japanpost.jp/>



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