ゆ How to Register for Yucho Pay

STEP 1 — Download the app

1 App introduction page
Visit the Japan Post Bank website.

2 Go to the app store
Download the app that is compatible with your device.

iOS10.0 or later	Android5.0 or later
App Store からダウンロード	Google Play で手に入れよう

Note: Apple, the Apple logo, iPhone, and iOS are registered trademarks of the US company Apple Inc.
Note: App Store is the service mark of Apple Inc.
Note: Android, Google Play, and the Google Play logo are trademarks of Google LLC.

Download complete

app icon

After setting up your bank account, please wait 24 hours until payment is available.

Next, let's complete the initial settings

STEP 2 — Create an account

1 Tap the icon

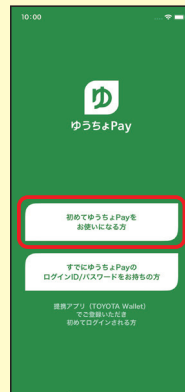*Prepare your email address and bank account number before registering!*

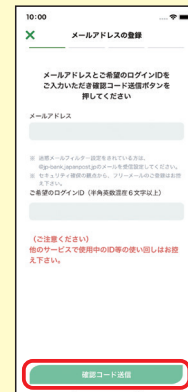### 2 Service information
Tap "Start using."

さまざまなシーンで使える
コードを読み取るだけでお支払い完了！さあ、今すぐはじめましょう！
ご利用を始める

3 Login screen
Tap "Using Yucho Pay for the first time."

ゆうちょPay
初めてゆうちょPayをお使いになる方
すでにゆうちょPayのログインID/パスワードをお持ちの方
提携アプリ（TOYOTA Wallet）でご登録いただき初めてログインされる方

4 Register your email address and other information
You will receive a confirmation code at your registered email address.

メールアドレスの登録
メールアドレスとご希望のログインIDをご入力いただき確認コード送信ボタンを押してください
メールアドレス
ご希望のログインID（半角英数字程度6文字以上）
（ご注意ください）
他のサービスで使用中のID等の使い回しはお控え下さい。
確認コード送信

If you are setting spam filters, check your inbox to accept messages from the "jp-bank.japanpost.jp" domain.

5 Input account information
Enter your account details and select the post office or Japan Post Bank where you heard about the app.
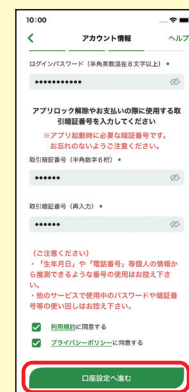
アカウント情報 / ヘルプ
アカウント情報を入力してください
お名前 ＊必須項目
山田 太郎
お名前(カナ) ＊
ヤマダ タロウ
生年月日 ＊
性別
電話番号(携帯電話) ＊

ご案内を受けた郵便局・ゆうちょ銀行を検索してください
○○○ 検索
選択結果
○○郵便局[000000]
ログイン時に使用するパスワードを入力してください
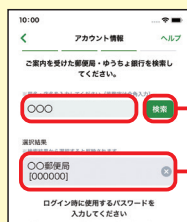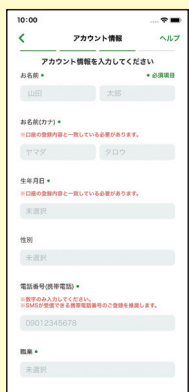
❶ Enter the name of the post office or Japan Post Bank and tap "Search."

❷ Choose an option from the list and the selected facility will be displayed.

Please choose an option.

6 Register a login password and other information

アカウント情報 / ヘルプ
ログインパスワード（半角英数記号8文字以上）
アプリロック解除やお支払いの際に使用する取引暗証番号を入力してください
取引暗証番号（半角数字6桁）
取引暗証番号（再入力）
（ご注意ください）
・「生年月日」や「電話番号」等個人の情報から推測できるような番号の使用はお控え下さい。
・他のサービスで使用中のパスワードや暗証番号等の使い回しはお控え下さい。
利用規約に同意する
プライバシーポリシーに同意する
口座設定へ進む

The transaction PIN code is used for authorizing payments and other transactions.

Go to next page!

STEP 3 — Set your bank account

1 Input account information
Enter your account number (symbols and numbers).
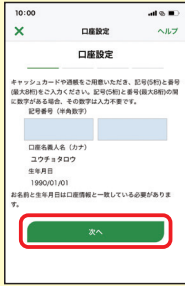
After setting up the account, please wait 24 hours until payment is available.

2 Select a confirmation method

Transactions will be confirmed using your bank card PIN code and the phone number registered to your bank account.

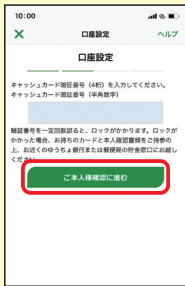**Authentication via the "Yucho Authentication App"**
To use the Yucho Authentication App, you need to download the free dedicated app and registerer your information.

Transactions will be confirmed using your bank card PIN code and the phone number registered to your bank account
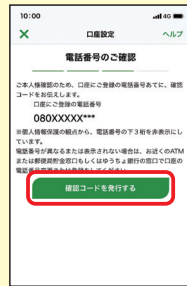
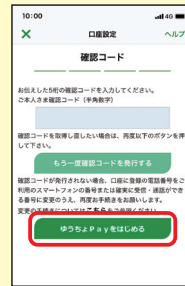## 3 Input PIN code
Enter the 4-digit PIN code for your bank card.

4 Identity confirmation
A 5-digit code will be sent to the phone number registered to your bank account.

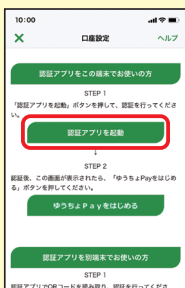## 5 Enter the confirmation code
Enter the 5-digit confirmation code.

6 Completion

Authentication via the "Yucho Authentication App"

3 Start the Yucho Authentication App

4 Identity confirmation

5 Authentication complete

Your Yucho Pay account is ready!

●After you have finished the initial setup, we recommend registering your data for biometric authentication. ●If you have changed your phone number and have not registered the new number to your bank account, the registered phone number can be changed at the closest post office account window, Japan Post Bank, or Japan Post ATM. ●If your device requests permissions for push notifications or camera access during app operations, please approve them. ●This document only shows the main parts of the registration process. Apart from that, please carry out operations and data entry according to the instructions on your screen. ●The screens shown in this document are for reference only. Actual screens are subject to change due to app updates and other factors. ●Data transmission expenses related to app downloads, updates, usage, and other operations are borne by the user.

For more details, visit the post offices savings information desk or a branch of the Japan Post Bank.

Note: Post offices are proxy facilities handling the products and services of the Japan Post Bank.

■ Inquiries Related to Yucho Pay

Yucho Pay Support Desk **0120-387-186** [Toll free line.]

[Service Hours] Weekdays: 9:00 a.m. - 9:00 p.m., weekends and holidays: 9:00 a.m. - 5:00 p.m. (December 31 - January 3: 9:00 a.m. - 5:00 p.m.)
Note: This line is also free to call from a cell phone. Note: May not be accessible with some devices such as IP phones.

■ For information about Japan Post Bank products and services, please visit the Japan Post Bank website.

https://www.jp-bank.japanpost.jp/

Contact